



Greater Lincoln Partner Forum Meeting Minutes
Monday, October 17th, 2022, 11:00- 12:30 pm

Vision

Empowering Nebraskans to achieve economic independence and thrive in work and life in partnership with local employers.

- **Introduction**-Presented by Ronesha Love, One-Stop Operator
- **Welcome**-reviewed agenda

- **AJC Staffing Updates**
 - Welcomes:**
 - Jennifer Inness has joined the AJC team as the new WEX Coordinator for the YESS program.

 - Goings:**
 - David Buls: Left our team on 10/7/2022, he is now the new Career Planner for Job Corps as of 10/10/2022

- **Greater Lincoln American Job Center updates**
 - **Addressing the transportation barrier**
 - The Resource Room staff were able to get about 23 bus passes donated to the center. Effective 10/17, Star Tran is requiring bus passes for riders. The AJC will be offering them to customers who have recently or will be beginning employment and need help with a pass until they are able to receive their first pay check to purchase their own. Resource Room staff will ensure their NE Works account is active, help with completing a budget to ensure the customer has budgeted for the bus pass ongoing.
 - **Building relationship with partners**
 - As the OSO, I hope to continue to strengthen the relationship with all partners. One way I am hoping to do this is by offering the resource room to our partners to use in two ways. First, outreach or for them to meet with their clients. Second, offer work experience openings for partners to take advantage of if they have a client who could use that experience. Currently positions the resource room is looking for help with are administrative and marketing or event planning.
 - **Partner Meet and Greet 12/6/22 at Lincoln Partnership for Economic Development; 9:00a -11:00a**
 - We are hosting another partner meet and greet. All staff who are available to make it are encouraged to join to meet other staff from all partners.

- **YWCA-Lincoln Community Fair 11/6/22 from 1:00p-4:00p at Auld Pavilion 1650 Memorial Dr. Lincoln, NE 68508**
 - YWCA is hosting a community fair for employment related activities or resource agencies to attend. The AJC as well as Adult, DW and Youth programs will be represented by staff. If other partners would like to join the AJC table, please contact Ronesha.

- **Customer Service Satisfaction Survey Summary**
 - 6 Customer Service Satisfaction Surveys completed for August
 - For August we received a 100% for satisfaction rate which brings us to an 98% overall satisfaction rate year-to-date.
 - Still working to increase the number of surveys received each month.

- **August traffic via Waitwhile**
 - Busiest days of the week for September were Tuesdays and Thursdays, next would-be Friday, Monday and Wednesday.
 - Busiest hours still 10:00 am to 1:00 pm.
 - August, we had 396 unique individuals come into the AJC; with 396 different reasons for visiting the AJC.
 - Assistance needed included: assistance with job search services, Partner Programs, Employer services, WIOA services and unemployment services.

- **AJC and partners referrals made for August 2022**
 - **Referrals made by AJC staff**
 - Adult, DW and YESS-49
 - Asian Cultural and Community Center-1
 - Nation Able-3
 - Center for People in Need-5
 - **Referrals made through NE Works**
 - DVOP-2
 - Supportive Services-56
 - Vocation Rehabilitation Services-1
 - WIOA Services-13
 - TAA Services- 1

- **One Stop Operator Contract Performance**
 - We are currently meeting all measures (Partner Forums, Walk-in Events, Monthly Communication to Partners, Monthly Job Fairs and Hiring event, and Customer satisfaction surveys).

- **September 2022, events**
 - 10/13/22 and 10/27/22: Walk-in event with Nebraska VR recognizing National Disability Employment Awareness Month.
 - Every Wednesday for October from 10-2p Hiring event: Allied OneSource
 - 10/6/22, 10: 00- 12:00p-Outreach at Bennett-Martin Library
 - 10/17/22, 10:00-1:00p- VITA services

- 10/25/22, 11:00-12:00p- Lancaster County Health Department Medicaid and Marketplace Outreach.
- 10/3/22- 12:30-2:30p- Outreach at Walt Branch Library
- 10/6/22 and 10/20/22, 10:00-12:00p- Health Care Association of Nebraska outreach
- 10/26/22- 1:00p-3:00- Proteus
- 10/27/22- National Able
- Every Tuesday and every other Thursday: Veteran's Affairs
- **Partner spotlight: Nebraska VR, Amy Ortega-Ryan**
 - Nebraska VR has 12 different offices in Nebraska, with two being in Lincoln (Parole office and in the same building as the Center for People in Need) and is a nationwide entity. Nebraska VR is a voluntary program for clients interested in their services.
 - Eligibility: there must be documentation of an impairment (emotional, mental, or physical) that impacts employment. Eligibility is determined in combination or documentation submitted from medical provider and conversation with the NE VR career planner to determine eligibility. It can take up to 60 (or longer) to determine eligibility. The length can be depended upon how long it take for the medical documentation to be received.
 - After determined eligibility the career planner can take up to 90 days to help with the process of career planning, finding the career/job placement and ends with follow-up. There is an option for long term career planning which would include career exploration, on the job experience or on the job training (both can be used to see if the individual would be able to maintain and sustain employment).
 - NE VR has two sister agency that may make referrals to
 - Nebraska Commission for the Blind and Visually Impaired (NCBVI): specifically works with individual with a visually impaired and need additional assistance to gain and maintain employment. If the impairs is strictly visual than the NCBVI will take lead on the individual's case; however, if it is determined there is additional assistance needed; as well as a visual impairment then Nebraska VR will take the lead.
 - Assistive Technology partnership: They help individuals get back to work by finding equipment to assist them. This could be providing equipment to adjust to a position they are already in or by giving them equipment to be able to gain new employment.
 - Nebraska VR does not provide a cookie cutter plan, everyone is different so the services NE VR provides are individualized. It is not a one and done program. A youth could get help as a youth and come back as an adult or if someone comes and then later has a career change, can come again for assistance.
 - Nebraska VR can provide agencies with disability etiquette training for employers/agencies.
 - Questions from Partners:
 - Is there a waiting period? As of now there is an order of selection. Priority 1 & 2 are open; Priority 3 up to a week

- Referrals? email or call Amy and she can direct them to the correct location. Appointments should be made within 10 days and can be via zoom or in-person
- Documents needed for the appointment? Medical documents, work VISA, eligibility for VA or other benefits. The NE VR career planners are willing to contact other agencies to see how employment could impact their benefits. They try to work as a collective group.

- **Partner updates:**

- Richard with UI- UI is still hiring.
 - Richard had some questions about the new AJC building.
 - Parking for customers: Dylan is still working on a plan for this but sounds like it will be approved.
 - Parking for partners: At this time parking for partners will not be provided and is not included in the lease. Ronesha will follow up with Dylan on partners who are at the AJC once a month or for short periods of times.
 - New AJC hours and coverage: Mondays and Tuesday 7:00a- 6:00p and Wednesday to Friday 8:00a-5:00p; hours for partners will be dependent on what their specific agency approves.
- Courtney with LHA- LHA will be hosting their United Way campaign event on 10/18/22. Motor Food truck will be located at their office for lunch and a portion of the sales will go to their campaign.
- Dawn with NDOL Wagner Peyser: Someone has been hired for this new position and will begin on 10/24/22 for training for re-employment services. Once training is completed, they will be housed in the AJC.
- Noella with the WIOA Ponca Tribe- Noella is now the representative
- Greater Lincoln Board meeting will be 10/27/22 at 8:30; the public is welcomed to join. Right after the meeting is adjourned we will be taking a tour of the new AJC. If you are unable to attend but would like to take a look at the new place, please let Ronesha know!

Next meetings: send Zoom meeting invites:

- 11/21/22
- 12/19/22

- **Next step:** Partner Spotlight for upcoming months

**Looking for partner or local agencies who would like to present for November and December, please let Ronesha know if you are interested.

- ACJ will be closed November 11th, 24th and 25th.

- **Meeting Adjournment:** Thank you!